



**TRANSITION AS-A-SERVICE**

**EFFECTIVELY DEPLOY  
NEW SERVICES**

# MAXIMISE DELIVERY MINIMISE RISK

On-demand access to senior, accredited Practitioners with the in-depth Transition planning and management skills needed to maximise the speed of Transition while minimising risk. Our **Transition as-a-Service** (TaaS) is designed to ensure the successful delivery of complex, transformational programmes of work. Our experienced Practitioners help build, test, migrate and deploy new services (or updated services), transfer the necessary knowledge to the Operational Phase and then operate the services within the agreed service level.



## ATOS

**NWT are trusted partners and advisors who are a pleasure to work with, they consistently deliver to quality and demonstrate integrity. I have worked with them over several years and would not hesitate to recommend them.**

**Darren Austin**  
SVP Chief Engineer

# ENABLING COMPLEX TRANSITIONS

NWT has tremendous knowledge and experience of delivering the most complex programmes of work. We ensure your projects and transformation programmes are set up for success. Implementing robust governance, establishing a Digital Project Management Office, outlining project goals and objectives, and designing an effective Change Management Plan. In every case we assemble and mobilise a proven team to deliver what’s required, fully equipped with the skills and experience to achieve project success within the budget and on schedule.

<b>Features</b>		<b>Benefits</b>	
<ul style="list-style-type: none"> <li>• Provides on demand access to highly experienced Transition Practitioners with in-depth Transition planning and management skills who will:                             <ul style="list-style-type: none"> <li>– Deliver smooth Transition of Transition of applications, data, services and knowledge in a risk-controlled environment</li> <li>– Ensure full understanding of programme scope by Transition team and the wider business</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>– Ensure minimal disruptive effect of Transition on business as usual activities</li> <li>– Identify deployment issues in advance to better manage expectations                             <ul style="list-style-type: none"> <li>– Document plans including detailed Transition Plan and Service Roadmap</li> </ul> </li> <li>– Provide a full range of Transition services including Transition Strategy development and review, Transition Planning, Readiness Assessment, Management and Acceptance.</li> </ul>	<ul style="list-style-type: none"> <li>• Ensures appropriate governance enabling programme support, buy-in and approval</li> <li>• Stakeholder expectations management throughout the Transition lifecycle</li> <li>• Ensures a seamless Transition environment without effecting end-user experience</li> <li>• On demand access to highly experienced, accredited Transition Practitioner(s)</li> <li>• Compatible with NWT’s Project Management and Project Delivery services for a total support package</li> </ul>	<ul style="list-style-type: none"> <li>• Business-led approach to delivering sustainable change</li> <li>• Technology agnostic approach to Transition Management</li> <li>• Business case and ROI focused Transition management approach.</li> </ul>

# REAL-WORLD EXPERIENCE AND UNDERSTANDING

NWT has a team of Transition Practitioners with a solid working knowledge of business processes, the latest software and applications and complex integration issues such as data, analytics, infrastructure, performance and security. They will act as the lynch pin between your strategy, your processes and your IT platform.

The impressive skill sets of our experienced Transition Practitioners enable them to plan, coordinate and execute mission critical Transition programmes according to extremely demanding requirements and constraints – on time and to budget. They follow an internationally recognised, best practice approach to IT Service Management (ITSM) together with an audited and ITIL-certified process. This enables the successful delivery of business outcomes while protecting the business by balancing risk against business value.

With a track record across the full range of Cloud services, our experienced Practitioners have expertise spanning engineering, IT/digital and information management, digital transformation, cybersecurity, intelligent digital workplace and talent acquisition. This gives giving them real-world experience and understanding to deal with any situation that arises.

Our Transition Practitioners follow a proven multi-stage migration path with full operational engagement to ensure a secure and managed migration from legacy to new.

There are many different roles that a Transition Practitioner can fill and these vary from one organisation to another, but typical client engagements include:

- **Strategy:** Demonstrating how Transition fits into business and IT strategy. Helping clients realise the benefits of change programmes, through a holistic range of services that include strategy, technology, organisation, finance and change management.
- **Financial management:** NWT is often asked to manage the organisational and people aspects of a Transition including developing and tracking the financial business case for the implementation and the wider project finances and then oversee the change.
- **Agile and Lean practices:** Coach and leading teams in Agile and Lean practices, continuously reflecting and challenging the team and where appropriate creating or tailoring new ways of working
- **Transition management:** We often asked to act as the escalation point taking responsibility for resolving Transition issues between teams or departments at the highest level.

- **Communication skills.**

Communicating with stakeholders at all levels, managing stakeholder expectations and facilitating discussions about Transition risk and complexity.

- **Maintaining Transition**

**momentum:** Optimising the delivery flow of the Transition team and help them to address the most complicated risks, issues and dependencies especially where ownership exists outside the team.

- **Knowledge transfer:** Coaching organisations on Transition planning and delivery. Typically, NWT takes a 'train the trainer' approach throughout any engagements we undertake. Where relevant, your team will be mentored and coached in both the technologies and architectures we are delivering and in how to pass this knowledge on to their colleagues.

Working in partnership with your own internal teams, they will embed the new ways of working within your organisation to ensure long-term user adoption, which is key to any successful migration.

# SUPPORTING BUSINESS TRANSFORMATION

NWT has many years' experience of supporting all aspects of Transition management – both from the perspective of moving from project implementation to 'business as usual' as well as the introduction of new or replacement IT solutions to support business transformation.

NWT TaaS provides either an individual Transition Practitioner or a high-calibre multi-talented team to help you stay ahead of the technology curve and turn disruptions and challenges into strategic and operational advantages.

Our carefully curated portfolio of services includes Pre Transition Planning, Transition Strategy and Planning, Pre- and post-Go Live checklists, Business Continuity Planning, Validation and Testing, Transition Project Management and Transition Progress Reporting. If required, we can also work with you to embed the new ways of working within your organisation.

Our experience includes managing and assuring delivery of complex programmes including implementation of cloud-based solutions and services turning strategic ambition into deliverable projects.

We will share our wealth of knowledge and experience to help you rapidly move to your new target operations as quickly and efficiently as possible. ensuring business continuity throughout the whole of the Transition. We pride ourselves in the intelligent application of appropriate methodologies to enable defined outcomes that deliver the changes required by your organisation.

Using our nimble and iterative five-stage process, which includes a proven methodology to understand your context and constraints, they will ensure your digital transformation not only delivers, but exceeds the required outcomes.

Expect a senior Security Cleared Transition Practitioner with considerable industry experience and a forward thinking ability to challenge the norms who will:

- Follow a collaborative and empathetic approach to working with you and your organisation successfully
- Deliver pragmatism born from real world leadership experience and expertise
- Build the business case and explain how the business value will be delivered
- Deliver direct, honest assessment of your current context
- Engage with your business and technology team to make business processes change happen
- Monitor and report change progress to key stakeholders

- Energise resources and deliver quality solutions across all work effort
- Provide deep understanding of current UK Digital and Technology policy
- Advise on implementation of the Service Standard and Technology Code of Practice
- Ensure flexible deployment and transparent commercial options designed around your needs.

Whether you need short-term assistance or a longer multi-functional engagement to design and deliver a major transformation, we will apply our wealth of experience to guide you on your digital journey.

We offer a totally scalable and flexible service-based delivery capability and can provide support throughout the often fluid lifecycle of a programme of work.

To find out more about our PDaaS please reach out to one of our senior Practice Practitioners who will be pleased to discuss your requirements and offer constructive advice and support.



**Over the past seven years, NWT has utilised its own industry experts coupled with strategic partnerships to offer a range of enterprise-grade Consultancy Services that are designed to help our clients embrace the digital world and modernise their IT. Our experts tap into a wealth of knowledge and expertise gained whilst working at CEO, CTO, CFO level to deliver immediate and sustainable value for our clients. Our portfolio of services is designed to your organisation deliver digital business strategies and enhanced service performance.**

NWT can offer Transition as-a-Service for complex digital transformation programmes designed to deliver your digital imperatives and create innovative new public and private sector offerings. Additionally, we can also provide more focused CTO and project management support to help address a specific technology challenge. Whether you need short-term assistance to bridge a gap in your migration or transformation capability or a full multi-functional programme team deployed to design and deliver a major transformation, we will apply our wealth of experience to guide you on your digital journey

We have established key strategic partnerships and alliances with world-class organisations in order to create positive outcomes for our clients. Built on a foundation of collaboration, differentiation and innovation, our partner ecosystem underpins and complements our own specialised consulting capabilities and real-world experience enabling us to deliver the right solutions and teams to address the complex, critical business challenges our clients face in a time of unprecedented disruption and change.

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