



**PROGRAMME DELIVERY AS-A-SERVICE**

**CRITICAL THINKING  
ON DEMAND**

# SUCCESSFULLY DELIVERING PROJECTS

On-demand access to senior Programme Directors and Managers with considerable experience in the delivery of complex, high-risk, high-value programmes across a range of delivery platforms. Our Agile **Programme Delivery as a Service** (PDaaS) is an effective and efficient way to ensure the successful delivery of complex, transformational programmes of work. We provide a complete range of services together with the governance, tools and experienced, accredited practitioners you need to ensure the success of your programme delivery and transition.



## ATOS

**NWT are trusted partners and advisors who are a pleasure to work with, they consistently deliver to quality and demonstrate integrity. I have worked with them over several years and would not hesitate to recommend them.**

**Darren Austin**  
SVP Chief Engineer

# ENABLING COMPLEX TRANSITIONS

NWT has vast experience and learning in delivering complex projects – a diverse team with expertise across many business sectors. Our practitioners have successfully completed hundreds of digital transformation programmes. Our experience includes managing and assuring delivery of complex programmes including Cloud-based solutions and services, Programme Strategy, Design and Planning, Business Case, Technology Strategy, Product Roadmap, Transition and Transformation Strategy as well as end-to-end Programme Delivery. Our services have one focus, to help you complete complex projects successfully, on time and within budget.

## Features

- Planning and designing a programme including governance and proactively monitoring its progress, resolving issues and initiating appropriate corrective action
- Ensuring effective quality assurance and the overall integrity of the programme including:
  - Focusing inwardly on the internal consistency of the programme
  - Focusing outwardly on coherence with infrastructure planning, interfaces with other programmes and corporate, technical and specialist standards
- Managing budgets, monitoring expenditure and costs against delivered and realised benefits
- Facilitating the appointment of individuals to project teams
- Ensuring the delivery of new products or services from projects is to the appropriate level of quality, on time and within budget, internal control structures.

## Benefits

- Access to experienced Programme / Transition Directors / Analysts on demand in line with the needs of your business
- Helping you create, design and deliver transformation programmes on time and within budget
- Empowers your organisation to act digitally
- Enables delivery of successful business benefits aligned to your organisation
- Improved communication, collaboration and awareness of project delivery
- Effective control over risks, issues, costs, dependencies, resources and progress
- Increased assurance of project delivery to time and budget.

# MANAGING THE CHANGE JOURNEY

PDaaS includes configurable micro-activities including PPM tools, dashboards and the design and build of a digital programme management office (PMO) that will help to control the change journey by improving the communication, execution and ultimately the profitability of your projects. PDaaS embraces the key digital imperatives shaping our world: improved agility, an aligned IT and business strategy, delivering a world-class user experience and ensuring the business is cost-effective.

Our PDaaS is not based upon sales and marketing content, but on deep knowledge and experience of how successful change programmes are delivered. Working in partnership with your own internal team, we will help you create the necessary artefacts, at the relevant stages of the programme, whether that is the Business Case, Technology Strategy, Product Roadmap or Transition and Transformation Plan.

NWT recognises that every customer is different in their approach and the types and scale of programmes and projects being delivered. Therefore, we are also flexible on how we can help you, as we know that the role of the project delivery will be different across the lifecycle of the project(s).

To that end, our PDaaS can be tailored around the specific needs of your organisation. We can provide consultancy to advise on how best to create and run a programme of work, provide interim high calibre, on-demand expertise when you need it or deliver a fully managed programme of work if that is what is right for your business. By engaging with NWT, you will ensure your programme is run efficiently and productively.

There are many different roles that our Programme Directors and Managers can fill and these vary from one organisation to another, but typical client engagements include:

- **Agile and Lean practices:** Coaching and leading teams in Agile and Lean practices, continuously reflecting and challenging the team and where appropriate creating or tailoring new ways of working. Making sure the delivery team is up-to-date with the latest trends and technologies and ensuring that working practices are iterated to achieve effective delivery.
- **Commercial management:** Identifying and using appropriate commercial frameworks and purchasing strategy. Acting as the escalation point and resolving large or high-risk commercial management issues.
- **Communication skills:** Mediating between technical and non-technical teams, making often complex and technical information and language simple and accessible for non-technical audiences. Communicating with stakeholders at all levels, managing stakeholder expectations and facilitating discussions about high-risk and complexity.



- **Community collaboration:** Solving and unblocking issues between teams or departments at the highest level. Our practitioners have strong mediation skills and are able to coach on team dynamics and conflict resolution while also building and growing the community.
  - **Financial management:** Supporting effective budget management including monitoring projected budgets against expenditure. NWT understands how to influence or create budgets that are complex (this could be across an organisation, programme or product view) and vitally, are able to manage the budget and make it work.
  - **Lifecycle perspective:** Our practitioners successfully lead teams through the full project lifecycle and identify which tools and techniques should be used at each stage. They are also able to develop sustainable support models and identify and deal with potential risks across or between all stages of the project lifecycle.
  - **Maintaining delivery momentum:** Solving issues and unblocking problems, ensuring teams are working towards delivery commitments and managing various dependencies across teams, departments and the organisation as a whole. It is vital to actively optimise the delivery flow of teams and help them to address the most complicated risks, issues and dependencies especially where ownership exists outside the team.
  - **Making processes work:** With the necessary skills to identify and challenge organisational processes of increasing complexity, our practitioners add considerable value by coaching organisations to inspect and adapt processes.
  - **Planning:** Successfully planning, forecasting, estimating, managing uncertainty, metrics and measurements as well as contingency planning and road-mapping. NWT is used to leading a continual planning process in a complex environment, and is able to plan beyond product delivery to identify dependencies in other programmes of work and then coordinate delivery
  - **Knowledge sharing:** Typically, NWT takes a 'train the trainer' approach throughout any engagements we undertake. Where relevant, your team will be mentored and coached in both the technologies and architectures we are delivering and in how to pass this knowledge on to their colleagues.
- We work closely with our clients' technical staff throughout our engagements, helping them to "learn by doing" and transferring essential skills and knowledge to your in-house team. We can also source and arrange formal training for our clients and their staff via relationships we have in place with key vendors and training providers.

# SUPPORTING BUSINESS TRANSFORMATION

PDaaS provides on-demand access to highly-experienced, accredited programme delivery practitioners, project managers, project coordinators, trainers and content managers, change managers and subject matter experts, business analysts and IT specialists. Located in globally diverse delivery centres they will effectively guide, manage and support high-value initiatives.

Whether they are developing strategy, leading a programme of work or a complete digital transformation, our practitioners always take time to fully understand your culture, processes, skillsets, leadership and customers so they can shape a project in a way that wins the hearts and minds of every stakeholder.

Our practitioners have real-world experience that enables them, and you, to make the right decisions at the right time. They can also draw on the wider expertise and resources of our strategic alliance partners, bringing together the collective team's innovative thinking, to deliver today's digital imperatives.

Working in partnership with your own internal team, our delivery practitioners will apply extensive experience and innovative thinking to help you create the necessary artefacts, at the relevant stage of the programme. Whether that is the Business Case, Technology Strategy, Product Roadmap or Transition and Transformation Plan, they will be there to ensure you deliver your strategic imperatives.

We offer a totally scalable and flexible service-based delivery capability. Whatever the engagement, we strive to deliver as much business value as possible and charge based on achieving your business outcomes. Expect a senior delivery practitioner with considerable industry experience and a forward thinking ability to challenge the norms who will.

- Be able to build the business case and explain how the business value will be delivered
- Deliver direct, honest assessment of your current context and the steps that need to be taken to achieve your strategic objectives
- Engage with your business and technology team to make business processes change happen
- Monitor and report change progress to key stakeholders
- Energise resources and deliver quality solutions across all work effort
- Provide deep understanding of current UK Digital and Technology policy

- Ensure flexible deployment and transparent commercial options designed around the needs of your business.

Whether you need short-term assistance or a longer multi-functional engagement to design and deliver a major transformation, we will apply our wealth of experience to guide you on your digital journey. We offer a totally scalable and flexible service-based delivery capability and can provide support throughout the often fluid lifecycle of a programme of work.

To find out more about our PDaaS please reach out to one of our senior Practice Practitioners who will be pleased to discuss your requirements and offer constructive advice and support.



**Over the past seven years, NWT has utilised its own industry experts coupled with strategic partnerships to offer a range of enterprise-grade Consultancy Services that are designed to help our clients embrace the digital world and modernise their IT. Our experts tap into a wealth of knowledge and expertise gained whilst working at CEO, CTO, CFO level to deliver immediate and sustainable value for our clients. Our portfolio of services is designed to your organisation deliver digital business strategies and enhanced service performance.**

NWT can offer Programme Delivery as-a-Service for complex digital transformation programmes designed to deliver your digital imperatives and create innovative new public and private sector offerings. Additionally, we can also provide more focused CTO and project management support to help address a specific technology challenge. Whether you need short-term assistance to bridge a gap in your migration or transformation capability or a full multi-functional programme team deployed to design and deliver a major transformation, we will apply our wealth of experience to guide you on your digital journey

We have established key strategic partnerships and alliances with world-class organisations in order to create positive outcomes for our clients. Built on a foundation of collaboration, differentiation and innovation, our partner ecosystem underpins and complements our own specialised consulting capabilities and real-world experience enabling us to deliver the right solutions and teams to address the complex, critical business challenges our clients face in a time of unprecedented disruption and change.

New World Tech  
2nd Floor  
Stanford Gate  
South Road  
Brighton  
United Kingdom BN1 6SB