

**DIGITAL PMO AS -A-SERVICE** 

### CAPABILITIES FOR THE DIGITAL AGE

# CONTROL YOUR CHANGE JOURNEY

On-demand access to highly experienced interim CTO subject matter expertise helping control your change journey by improving the communication, control, execution and ultimately the profitability of your projects. Our digital **Programme Management Office as-a-Service** (PMOaaS) provides a distinct set of project management services around an industry sector, business function or technology portfolio such as Cloud by establishing a project framework that enables better decision-making.business strategies and enhanced service performance.



### **ATOS**

NWT are trusted partners and advisors who are a pleasure to work with, they consistently deliver to quality and demonstrate integrity. I have worked with them over several years and would not hesitate to recommend them.

Darren Austin SVP Chief Engineer

# STRUCTURED ADVICE AND GUIDANCE

NWT has vast experience and learning in delivering complex projects – a diverse team with expertise across many business sectors. Our practitioners have successfully completed hundreds of digital transformation programmes. NWT PMOaaS provides a range of planning disciplines and capabilities, including business analysis, project planning and estimation, resource planning and delivery assurance, all delivered on demand in line with the needs of your business. Delivered within an overarching governance framework, aligned to the maturity levels and targets of your organisation, our services have one focus, to help you complete projects successfully, on time and within budget.

#### **Features**

- Effective, professional PMO function and Professional Services
- Project and Portfolio lifecycle management and professional reporting
- Independent PMO Health Checks, risk assessments and improvement plans
- Agile, Kanban, Scrum, Waterfall, Prince2/Prince2
   Agile Project
- Management including:
- Project toolsets: PWA,
  Project for the Web,
  Project Professional, PBI

- Specialist PMO Services:
  Governance, Planning,
  Control, Reporting,
  Delivery, Assurance
- Project Documentation preparation including:
   Specifications, User
   Stories, Business Case,
   Project Brief
- Workshop facilitation,
  Risk Management, Issues
  Management and Change
  Management
- Flexible PMO offering fully managed or collaborative services
- Project resource scheduling, Project Management training and Onboarding.

#### **Benefits**

- Enables delivery of successful business benefits aligned to your organisation
- Improved communication, collaboration and awareness of project delivery
- Effective control over risks, issues, costs, dependencies, resources and progress
- Increased assurance of project delivery to time and budget
- Cost avoidance associated with failed projects.
- Professional, experienced PMO and Project Management personnel

- Project Management toolset expertise
- Consistency in delivery approach, processes and documentation within your organisation
- Specialist project services able to work within your Programme/ Project
- Flexible design of project delivery services based on business requirement.

### DELIVERING THE RIGHT RESULTS QUICKLY

PMOaaS provides a range of planning disciplines and capabilities, including business analysis, project planning and estimation, resource planning and delivery assurance, all delivered on demand in line with the needs of your business. Delivered within an overarching governance framework, aligned to the maturity levels and targets of your organisation, our services will improve project governance and predicted outcomes.

Our practitioners will bring new ideas and real-world experience (learning and evidence) to your team. They take the time to understand the critical context - your company's culture, processes, skills, leadership and customers. This helps them shape the project to meet everyone's needs including reducing the time it takes to set up a PMO and transform it into a value delivering function.

Importantly, it will also provide an invaluable external industry perspective on your programme of work and help you establish the best PMO framework and services for your organisation.

NWT PMOaaS is a shift in the way that we think about project management and how we do it. At NWT, we believe that project management is about getting the right things done as successfully as possible. Our PMOaaS provides access to high-quality professionals, resources and tools at a flexible and predictable cost.

There are many different roles that our PMO practioners can fill and these vary from one organisation to another, but typical client engagements include:

- Strategic vision: Evaluating current PMO state in terms of budget alignment, scope, prioritisation, budget and risk. This results in a comprehensive recommendation that identifies and prioritises project requirements, maps them with business strategy and delivers actionable insights and a roadmap to move from your current 'as is' state to your 'to be' desired outcomes.
- Reporting: Providing central reporting capability for project teams including tracking, monitoring and reporting on project delivery to ensure adherence to KPIs and any other required performance standards.
- Governance: Maintaining up-todate project-related governance documentation, developing and distributing standard templates to support governance (for example, finance templates, action logs and project plans) and managing third party supplier contracts.
- Planning support: Ensuring planning standards are adhered to and applied in a standardised and consistent manner.
   Periodically reviewing and amending commercial standards, processes and principles.

• Knowledge transfer: Typically, NWT takes a 'train the trainer' approach throughout any engagements we undertake. Where relevant, your team will be mentored and coached in both the technologies and architectures we are delivering and in how to pass this knowledge on to their colleagues.

We work closely with our clients' technical staff throughout our engagements, helping them to "learn by doing" and transferring essential skills and knowledge to your in-house team. We can also source and arrange formal training for our clients and their staff via relationships we have in place with key vendors and training providers

Whether you want to kickstart or ramp up a project, we can provide the expertise you need on-demand. You will be able to dial resource up and down in sync with your delivery needs, giving you more control over your costs.

Our PMOaaS will enable you to develop a new digital agenda (or adjust an existing one to a changing business strategy) if that is what is required.

### DELIVERING THE RIGHT RESULTS QUICKLY

PMOaaS provides on-demand access to highly-experienced project managers, project coordinators, trainers and content managers, change managers and subject matter experts (SMEs), business analysts and IT specialists. Located in globally diverse delivery centres, they will effectively guide, manage and support high-value initiatives.

Our PMOaaS has been designed on the understanding that no two organisations are the same. Each will have differing challenges and pressures. It is for this reason that the service is tailored to meet your requirements rather than a 'one size fits all' approach. We have found that this ethos consistently delivers the highest levels of quality and provides the best value for money.

The goal of our PMOaaS offering is to help companies improve the communication, control, execution, and the profitability of their projects by establishing a project portfolio framework that enables better decision-making.

PMOaaS provides a range of relevant planning disciplines and capabilities, including Business Analysis, project planning and estimation, resource planning and delivery assurance, among others.

These disciplines are delivered within an overarching governance framework which will be aligned to the maturity levels and targets of the client organisation. This will ensure a structured approach to planning / implementation underpinned by the right-fit governance structures.

Our PMOaaS will enable you to develop a new digital agenda (or adjust an existing one to a changing business strategy) if that is what is required.

Our PMO offering provides experienced, professional support for projects in all stages of the project lifecycle, supporting existing teams and covering the following areas:

- Centre of excellence developing and maintaining project management methodologies, standards and templates.
- Increasing organisational capability
- Selecting, procuring and maintaining enterprise tools
- Supporting enterprise portfolio management through governance, reporting, KPIs, metrics and analysis
- Supplying project management expertise and support to project teams
- Providing project management education and training to the organisation
- Developing career paths and certifications

 Talent management – developing leaders, project managers and team members who can drive improved project performance and step into larger roles in the future.

Whether you need short-term assistance or a longer multi-functional engagement to design and deliver a major transformation, we will apply our wealth of experience to guide you on your digital journey. We offer a totally scalable and flexible service-based delivery capability and can provide support throughout the often fluid lifecycle of a programme of work.

To find out more about our digital PMOaaS please reach out to one of our senior Practice Practitioners who will be pleased to discuss your requirements and offer constructive advice and support.



Over the past seven years, NWT has utilised its own industry experts coupled with strategic partnerships to offer a range of enterprise-grade Consultancy Services that are designed to help our clients embrace the digital world and modernise their IT. Our experts tap into a wealth of knowledge and expertise gained whilst working at CEO, CTO, CFO level to deliver immediate and sustainable value for our clients. Our portfolio of services is designed to your organisation deliver digital business strategies and enhanced service performance.

NWT can offer Digital PMO as-a-Service for complex digital transformation programmes designed to deliver your digital imperatives and create innovative new public and private sector offerings. Additionally, we can also provide more focused support to help address a specific technology challenge. Whether you need short-term assistance to bridge a gap in your migration or transformation capability or a full multi-functional programme team deployed to design and deliver a major transformation, we will apply our wealth of experience to guide you on your digital journey

We have established key strategic partnerships and alliances with world-class organisations in order to create positive outcomes for our clients. Built on a foundation of collaboration, differentiation and innovation, our partner ecosystem underpins and complements our own specialised consulting capabilities and real-world experience. Which in turn, enables us to deliver the right solutions and teams to address the complex, critical business challenges our clients face in a time of unprecedented disruption and change.

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